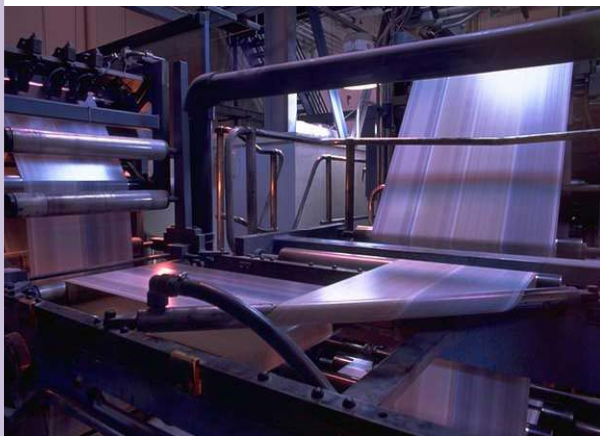


simple**QuE**

Case Study

“SimpleQuE’s gap analysis and advice were concise and on target,” said Kurt Schnabel, manager of quality assurance at **WorkflowOne**. “In just eight months, we achieved ISO 9001 and TS 16949 certification at our Goshen, Ind., plant and Dayton, Ohio, headquarters. To have no findings in our first attempt at certification is a great accomplishment, much of which can be attributed to simpleQuE’s efforts.”

With the proven consulting and certification results, WorkflowOne hired simpleQuE to help their Charlotte, N.C., plant also achieve ISO 9001 and TS 16949 certification. “Charlotte had not been making sufficient progress against the company’s ambitious quality standards,” said quality manager John Siejkowski. “But within a year of achieving our ISO/TS 16969 certification, we are now the second highest ranked in quality and have been recognized by the corporation as the Most Improved Plant. We’ve made a 54% improvement in quality as a percent of sales, or less than half the quality problems based on dollar impact to the company.”



SimpleQuE continues to assist other WorkflowOne locations with their certification and training needs, which includes root cause analysis/problem solving, internal auditor and the automotive core tools training. Schnabel emphasizes “SimpleQuE’s approach of keeping it simple and utilizing everything currently being done by our organization was most appealing.”

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S i m p l e Q u a l i t y E x c e l l e n c e

